

RESERVATION

Stay is booked in the following ways:

Using the reservation form on the apartman.ajaj.sk website; (we prefer this way)

By phone, by email.

Reservations for only 1 night we receive a maximum of 10 days in advance. to 13.08.2018.

The apartments are always booked as a whole t. j. apartment is not shared with other guests.

Apartment with private bathroom • possibility of booking for 1 to 2 persons - 1 bedroom or 3 to 4 people - 2 bedrooms. (other combinations by agreement)

CONFIRMATION OF RESERVATION AND PAYMENT

We will confirm your reservation by e-mail or by phone within 24 hours of delivery. If you do not receive an email from us, please first check the SPAM item in your email box.

After booking confirmation, a deposit of approximately 50% of the total price of the stay must be paid by bank transfer at the latest on the next day according to the instructions given in the confirmation. After you have credited the amount to your bank account, we will send you an e-mail with a voucher, where the address of the object, contact with the manager of the apartment and the rest of the price is paid in cash on the spot.

In case the reservation is made for a stay starting 3 working days or less, the whole price of the cash is paid directly to the manager's premises.

You can also pay with VISA®, MasterCard® or American Express® with PayPal™. This form of payment must be requested in advance. The charge for card payments is 3.6% - 4.6% of the amount paid.



The cost of staying can also be paid by Bitcoin electronic money. This form of payment must be requested in advance. Fee for payment is 2% of the amount paid.



THE PRICE

The price for renting the apartment is listed on the apartman.ajaj.sk website. For single-night bookings, a one-time surcharge is charged at the rate.

In justified cases, the landlord reserves the right to claim a deposit of at least EUR 70 (upon payment of the apartment's manager). After the end of the stay, the tenant returns to the tenant if the apartment is not damaged. The tenant is responsible for the transfer of the apartment in the original condition after the end of the stay. If the apartment is damaged during the stay, the Lessor has the right to use the entire bail to cover the damage incurred. Damage caused to the facility is paid by the tenant in full.

CANCELLATION FEES

If the customer (the tenant) does not come to stay at the booked time, he / she is not entitled to a refund of the deposit. The entire deposit paid is a cancellation fee to the provider (the lessor). If the Customer subsequently changes the term of the booked accommodation, it is considered a cancellation of the order, subject to the order cancellation clause below. The new order is considered a new order.

Up to 29 days before arrival, a flat-rate cancellation fee of EUR 4 is charged;

28 - 16 days before arrival is a cancellation fee of 20% of the total price of the stay;

15 - 10 days before the stay is a cancellation fee of 30% of the total price of the stay;

9 days and less days before the stay is a cancellation fee of 40% of the total price of the stay.

Cancellation of the stay must be notified by email or by telephone and will not be valid until after the cancellation has been confirmed by the apartment owner.

CHECK-IN and CHECK-OUT

The check-in time is from 14:00 to 20:30, according to the agreement with the landlord, respectively, manager of the apartment. Arrival after 20:30 is for a fee of 15, - EUR. Release of the apartment is on the day of the tenant's departure no later than 10:00 hours, according to the agreement with the landlord or, respectively, manager of the apartment. Only the number of persons listed in the accommodation voucher can be accommodated. If more than the number of persons mentioned in the accommodation voucher is used for the stay, the manager of the apartment is not obliged to accommodate these persons.

At least 1 day before arrival, it is necessary to notify the manager of the apartment of the exact time of arrival.

Upon arrival, the tenant must submit a Citizen's Card, a Voucher and at the same time pay the rental price in cash unless it has been pre-paid.

OTHER CONDITIONS

Night rest is served from 21:00 to 7:00. Do not leave electrical appliances (such as a kettle) unattended during use and always pull them out of the socket when leaving. Also, before leaving, you must always close all windows.

The apartment is not suitable for noisy people. The apartment is not suitable for immobile persons. The whole object is forbidden to smoke and handle open fire, light candles. Fireplace stoves serve as decorative elements and can not ignite fire. The apartment is not suitable for pets. The customer (the lessee) undertakes not to act contrary to these restrictions.



VALIDITY OF ACCOMMODATION CONDITIONS

The accommodation conditions will be valid and effective on 01.01.2016.